

INFORMATION NOTICE ON COOKIES

CFL Mobility cares about their customers.

Therefore, the protection of your personal data is a priority for us and for each entity of the CFL Group that processes your personal data.

This notice provides you with the necessary information and explains how we collect, use, share, store and protect your personal information. It also informs you of your rights and how to exercise them.

1. Who is the data controller?

CFL Mobility, established and having its registered office in L-1616 Luxembourg, 9, place de la Gare and registered with the Registre de Commerce et des Sociétés (Luxembourg) under the number B213407 is the controller of the personal data concerning you that we process.

As such, we are responsible for how we collect, use, share, store and protect your personal data.

2. What types of cookies are used and for what purposes?

When you browse the CFL Mobility site, we receive information relating to this browsing by using cookies. The types of cookies we use are as follows:

Necessary cookies
The processing of necessary cookies is based on our recognised legitimate interest. Necessary cookies help to make our website usable by enabling basic functions such as page navigation and access to secure areas of the website. The website cannot function properly without these cookies.
Preference cookies
Preference cookies allow a website to remember information that changes the way the website behaves or displays, such as your preferred language or the region you are located in.
Statistical cookies
Statistical cookies help website owners, by collecting and reporting information anonymously, to understand how visitors interact with websites.
Marketing cookies
Marketing cookies are used to track visitors through the websites. The aim is to display advertisements that are relevant and interesting to the individual user and therefore more valuable to third party publishers and advertisers.

You can object to the processing of **necessaries cookies** by setting your browser according to the following links:

- For the Internet Explorer browser: <https://support.microsoft.com/fr-fr/help/17442/windows-internet-explorer-delete-manage-cookies>
- For the Firefox browser: <http://support.mozilla.org/fr/kb/activer-desactiver-cookies>,

- For the Google Chrome browser:

<http://support.google.com/chrome/bin/answer.py?hl=fr&answer=95647>

- For the Safari browser:

http://support.apple.com/kb/HT1677?viewlocale=fr_FR&locale=fr_FR

However, this setting may lead to a malfunction of our website or of some of its features.

You can also modify at any time your choices regarding cookies by clicking on the logo at the bottom left of your browser, logo shown below:



3. What are your rights with regard to your personal data?

In accordance with the regulations, you have the right to:

- **access** the personal data that we hold on you,
- **have rectified** any data that is inaccurate or incomplete,
- **have your data deleted** in certain cases, for example, whenever your data are no longer necessary for the intended purpose and we no longer have any contractual or legal obligation to store them,
- **request that limits be placed** on the processing of your personal data, for example, limiting the processing of data of which you dispute the accuracy for the time we need to verify your request,
- **request the portability** of your personal data to allow them to be transmitted to you a structured, commonly used and readable format or be transferred to another controller,
- **withdraw your consent at any time** (unless the processing is based on a legal basis other than your consent) to the processing of your personal data, but without compromising the legality of the consent-based processing prior to such withdrawal,
- **oppose the processing of your data** solely for the pursuit of our legitimate interests or prohibit us from processing them, including for direct marketing,
- **file a complaint** with the competent personal data protection authority, either in your country and/or the Grand Duchy of Luxembourg (Commission Nationale pour la Protection des Données - CNPD, 15, Boulevard du Jazz L-4370 Belvaux - www.cnpd.public.lu).

4. How to contact us and exercise your rights?

You may address your questions regarding the processing of your personal data and/or exercise your above-mentioned rights by contacting the CFL Mobility Data Protection Officer (DPO):

- on our website www.flex.lu by clicking on the link gdpr.cfl.lu,
- by post to:

CFL Mobility

To the attention of the Data Protection Officer - (Déléguée à la Protection des Données - DPO)

Gare de Wasserbillig

L-6630 Wasserbillig.

Any complaint relating to the processing of your personal data may be addressed to the above-mentioned postal address or to the supervisory authority of the Grand Duchy of Luxembourg, i.e. the National Commission for Data Protection (Commission Nationale Pour la Protection des Données - CNPD, CNPD, 15, Boulevard du Jazz L-4370 Belvaux - www.cnpd.public.lu).

5. How do we update this information notice?

In order to comply with the regulations in force, CFL Mobility undertakes to update this information notice whenever necessary.

The latest version is posted on our website **www.flex.lu**.